MALAI Questions & Answers

Getting started

Q001 What is MALAI?

Inspired by legendary Chinese horses, MALAI brings together nine collectible albums, reservations, timed purchases, full-period holdings, maturity payments and community participation. Both the project name and token symbol are MALAI.

Q002 Where should I start?

Start with the infographic, then the participation rules and these questions and answers. For demonstrations, use the tutorial videos in your language. The ecosystem white paper explains token issuance and longer-term plans.

Q003 What is the full participation process?

Register and activate → Reserve during 00:00-10:00 Beijing time → Join the selected purchase session → Pay within 50 minutes after securing an order → Hold for the full period → Receive the maturity payment in the wallet. Unreserved purchases are allowed and consume 30% more MALAI.

Q004 What are the nine horses called?

In daily session order: Shi Zi Cong, Zhao Ye Bai, Jing Fan, Hu Lei Bo, Wu Zhui, Zi Xing, Di Lu, Chi Tu and Jue Ying. Their availability, order amounts, periods and fees differ.

Q005 Which network should I select when connecting my wallet?

Select BNB Smart Chain (BSC). Keep a small amount of BNB in that wallet to pay network fees.

Q006 How do I verify the official MALAI DApp and contract?

Use the link from MALAI's official channels and compare the full contract address before signing or transferring funds.

Q007 Are all white-paper plans already available?

No. The white paper includes phased plans. Check the official page for products, features, access links and launch dates that are actually available.

Q008 What if a document and the website disagree?

Check the document date, language and applicable session. Save the conflicting page information and contact official support. Current prices, order status and unspecified details follow the official page. Share current materials; old reservation windows and reward terms may no longer apply.

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Account setup

Q009 How much does account activation cost?

Activation costs 10 USDT and includes 28 MALAI. Follow the activation information on the official page.

Q010 Does activation include the collection order payment?

No. Activation costs, MALAI usage and collection order payments are separate. A secured order must still be paid within the payment deadline.

Q011 Do the 28 activation tokens have a fixed U value?

No. The gift is 28 MALAI tokens, not a fixed U amount. Its value depends on the platform’s real-time price.

Q012 Does registration or activation alone make me eligible?

No. An eligible user holds an item currently in collection. Registration or activation alone does not qualify. Eligible users can check in daily.

Q013 What funds should I prepare?

Prepare USDT for activation, MALAI for reservations or unreserved purchases, and funds to pay for a secured order. Bonuses can cover the order amount; any shortfall can be paid in USDT.

Q014 What should I check before participating?

Check the official entry, current network, horse availability, the common reservation window of 00:00-10:00 Beijing time, the selected session’s start, order amount, MALAI fee and 50-minute payment arrangement. After reserving, recheck the reservation record, balance and payment funds.

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MALAI uses and fees

Q015 What is MALAI used for?

MALAI is used for reservations, platform swaps, transfers permitted by the rules and ecosystem games. Check which features and game entries are actually available on the platform.

Q016 How can I obtain MALAI?

Buy it with USDT at the platform’s real-time swap price or use bonuses to buy it directly. Activation includes 28 MALAI. Transfers between upline and downline members are also available under the rules.

Q017 Is MALAI exchanged at a fixed 0.2 U price?

No. The current rule uses the platform’s real-time price. Check the current quote for purchases, bonus conversions and fees expressed in U; do not use a fixed 0.2 U price.

Q018 Why are fees shown in U but paid in MALAI?

U values make the fee schedule easier to compare. The actual asset consumed is MALAI, converted at the platform’s current price. Check the final deduction shown on the page.

Q019 Can bonuses buy MALAI directly?

Yes. Bonuses buy MALAI at the platform’s real-time price, under the existing fee rules. Check the available balance and execution details. Minimum amounts, precision, quote validity and limits follow the platform’s published rules.

Q020 What is the MALAI transfer fee?

Transfers between upline and downline members carry a 5% fee and must stay within the permitted transfer rules. Check the fee asset, deducted quantity and received amount on the page.

Q021 What is the fee for selling through the platform swap?

Platform swap sales carry a 5% fee. Do not automatically apply this selling fee to bonus purchases or other operations; check the existing rules for those fees.

Q022 Should I check bonuses, MALAI and wallet funds separately?

Yes. Bonus balances, MALAI quantities, order payments and maturity credits are separate records. Check each record’s use, quote, fee and status. A nominal amount is not automatically a transferable asset.

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Common reservation window and purchases

Q023 When can I reserve for any session?

All sessions use the same reservation window: 00:00-10:00 Beijing time (UTC+8). Check this shared reservation window separately from each purchase session's start time.

Q024 Must evening sessions also be reserved before 10:00?

Yes. Morning, afternoon and evening sessions share the 00:00-10:00 Beijing-time reservation window (UTC+8). Purchases still take place at each session's scheduled time.

Q025 Can I buy if I miss the reservation window?

Yes. You can join the selected purchase session without reserving and consume 30% more MALAI. Check the horse's availability, session start and actual deduction.

Q026 How does MALAI usage differ without a reservation?

Reserved purchases consume MALAI according to the published standard fee. Unreserved purchases consume 30% more MALAI. The standard fee schedule still applies; the token quantity uses the platform's real-time price.

Q027 Does a reservation guarantee an order?

No. You must still join the applicable session. Confirm the outcome in the purchase result and order record.

Q028 What happens to MALAI if I do not secure an order?

The applicable MALAI fee is deducted on a successful purchase; if you do not secure an order, the reserved MALAI is returned. Return timing, precision and exception handling follow official records and rules. Missed sessions, cancellations and abnormal returns follow the platform's published handling rules.

Q029 How do I handle reservations and purchases from another time zone?

The common reservation window is 00:00-10:00 Beijing time (UTC+8); each purchase session keeps its own start time. Convert both to local time separately and account for local daylight-saving changes.

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Nine-horse reference

Q030 What are Shi Zi Cong's session and fees?

Session: 10:00-10:10. All sessions share one reservation window: 00:00-10:00 Beijing time (UTC+8). Unreserved purchases are allowed and consume 30% more MALAI. Order: 300-600 U; Period (days): 1; Full-period rate: 5%; Nominal return: 15-30 U. Standard fee: 7 U. Open.

Q031 What are Zhao Ye Bai's session and fees?

Session: 11:00-11:10. All sessions share one reservation window: 00:00-10:00 Beijing time (UTC+8). Unreserved purchases are allowed and consume 30% more MALAI. Order: 400-800 U; Period (days): 2; Full-period rate: 8%; Nominal return: 32-64 U. Standard fee: 14 U. Opens 2026-12-29

Q032 What are Jing Fan's session and fees?

Session: 13:00-13:10. All sessions share one reservation window: 00:00-10:00 Beijing time (UTC+8). Unreserved purchases are allowed and consume 30% more MALAI. Order: 200-500 U; Period (days): 3; Full-period rate: 10%; Nominal return: 20-50 U. Standard fee: 10 U. Opens 2026-12-18

Q033 What are Hu Lei Bo's session and fees?

Session: 14:00-14:10. All sessions share one reservation window: 00:00-10:00 Beijing time (UTC+8). Unreserved purchases are allowed and consume 30% more MALAI. Order: 50-200 U; Period (days): 7; Full-period rate: 18%; Nominal return: 9-36 U. Standard fee: 5 U. Open.

Q034 What are Wu Zhui's session and fees?

Session: 15:00-15:10. All sessions share one reservation window: 00:00-10:00 Beijing time (UTC+8). Unreserved purchases are allowed and consume 30% more MALAI. Order: 500-1,000 U; Period (days): 4; Full-period rate: 12%; Nominal return: 60-120 U. Standard fee: 22 U. Opens 2026-12-06

Q035 What are Zi Xing's session and fees?

Session: 16:00-16:10. All sessions share one reservation window: 00:00-10:00 Beijing time (UTC+8). Unreserved purchases are allowed and consume 30% more MALAI. Order: 100-300 U; Period (days): 5; Full-period rate: 14%; Nominal return: 14-42 U. Standard fee: 7 U. Open.

Q036 What are Di Lu's session and fees?

Session: 19:00-19:10. All sessions share one reservation window: 00:00-10:00 Beijing time (UTC+8). Unreserved purchases are allowed and consume 30% more MALAI. Order: 600-1,200 U; Period (days): 6; Full-period rate: 16%; Nominal return: 96-192 U. Standard fee: 35 U. Open.

Q037 What are Chi Tu's session and fees?

Session: 20:00-20:10. All sessions share one reservation window: 00:00-10:00 Beijing time (UTC+8). Unreserved purchases are allowed and consume 30% more MALAI. Order: 800-2,000 U; Period (days): 15; Full-period rate: 30%; Nominal return: 240-600 U. Standard fee: 84 U. Opens 2027-02-05

Q038 What are Jue Ying's session and fees?

Session: 21:00-21:10. All sessions share one reservation window: 00:00-10:00 Beijing time (UTC+8). Unreserved purchases are allowed and consume 30% more MALAI. Order: 700-1,500 U; Period (days): 8; Full-period rate: 20%; Nominal return: 140-300 U. Standard fee: 44 U. Opens 2027-01-17

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Order payment

Q039 How long do I have to pay for a secured order?

Complete payment within 50 minutes after securing the order. Follow the countdown, amount and payment details shown on the order page.

Q040 How much of an order can bonuses cover?

Bonuses can cover up to 100% of the secured order amount. Pay any shortfall in USDT, subject to the usable balance on the order page. For a 1,000 U order with 600 U of usable bonuses, the remaining 400 U can be paid in USDT.

Q041 Does bonus payment remove the MALAI fee?

No. Bonus payment covers the order amount. MALAI is consumed for the reservation or unreserved purchase fee. These are separate charges.

Q042 What should I verify before paying?

Check the order number, horse, amount, remaining time, usable bonus balance, USDT shortfall and current payment details. Keep the records. Payment channels, networks and recipient details follow the official order page.

Q043 What happens if payment is over 50 minutes late?

Dynamic rewards stop, and automatic payouts for orders whose proceeds have not yet been received are suspended. Check the order status and the platform’s handling instructions. Late-payment methods and restoration conditions follow the published rules; late payment does not imply immediate restoration.

Q044 What if the page does not update after payment?

Keep the order number, payment evidence, time and page message, and contact official support. Handling steps and timing follow the platform’s published rules. Do not send duplicate payments based on a guess.

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Holding periods and settlement

Q045 Is the stated period rate a daily rate?

No. Each rate applies to the full holding period and is not multiplied by the number of days. For example, 30% over 15 days applies to the entire 15-day period, not each day.

Q046 What does the nominal return range mean?

It reflects the order amount range and full-period rate for that horse. It excludes principal and does not deduct costs such as obtaining MALAI. Actual settlement follows the order record. Nominal returns are not net returns; consider activation, MALAI acquisition and other incurred costs separately.

Q047 How does the 1,000 U, 15-day, 30% example work?

The full-period nominal return is 300 U, giving a nominal total of 1,300 U. Do not multiply 30% by 15 days. This example does not replace actual order, fee and settlement records.

Q048 Where is the maturity payment credited?

It is automatically credited to the wallet. Balance status, receipt, withdrawal conditions and available actions follow the platform page. A platform wallet credit is different from an external on-chain transfer; verify both states separately.

Q049 Can I exit or transfer a holding early?

Early exit, cancellation, transfer and related fees follow the platform’s published rules. These materials do not confirm that those actions are available.

Q050 How should I compare the horses?

Compare availability, order amount, full holding period, nominal rate, MALAI fee and payment arrangements together. A percentage alone is not enough to compare different amounts and periods.

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Referral rewards

Q051 Who qualifies for referral rewards?

Hold an item currently in collection and satisfy the relevant reward conditions. Eligibility and actual records follow the platform page.

Q052 How are referral rewards denominated and credited?

Rewards are denominated in USDT and credited to the reward balance according to the relevant downline usage and each reward's rules. Conversion prices, settlement timing and details follow platform announcements.

Q053 What is the direct referral reward rate?

The direct referral reward is 5%. Eligible rewards use the direct referral's actual usage and the relevant rules. Do not apply 5% to unrelated order principal or other calculation bases.

Q054 How are generation rewards unlocked?

Each additional eligible direct referral unlocks one generation at 1%, up to 20 generations. Check referral eligibility, unlocked generations and the relevant usage records.

Q055 When does the peer reward apply?

When you and your direct referral have the same rank, the peer reward rules apply at 10%. The applicable bonus base and settlement timing follow the platform's published rules.

Q056 How do rank rewards work?

Rank rewards use the rank differential system. V1–V9 rates are 5%, 10%, 20%, 30%, 40%, 50%, 60%, 70% and 80%. Rank conditions must be met first; actual settlement follows platform records.

Q057 Is a 5% referral reward the same as a 5% transfer fee?

No. The direct referral reward is a qualifying reward. The 5% fees for upline/downline transfers and platform swap sales are transaction costs. Check reward and transaction records separately.

Q058 How can I verify my referral rewards?

Check eligibility, eligible direct referrals, unlocked generations, relevant downline usage, rank and reward details. Send records to official support for conversion or settlement questions.

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Ranks and tasks

Q059 What are the V1–V7 member and personal usage requirements?

V1–V7 require 5, 15, 50, 150, 300, 600 and 1,000 eligible members respectively. Personal MALAI usage thresholds are 50, 100, 200, 400, 600, 1,000 and 1,500 tokens. Their reward rates are 5%, 10%, 20%, 30%, 40%, 50% and 60%.

Q060 What does V8 require?

Two V7 members in two separate branches; the rank reward rate is 70%. Total team size alone does not replace this branch requirement.

Q061 What does V9 require?

Three V8 members in three separate branches; the rank reward rate is 80%. Check each branch’s rank and actual eligibility.

Q062 Must both member counts and personal usage qualify for V1–V7?

Yes. Both thresholds must be met. Personal holding returns do not replace the personal MALAI usage requirement.

Q063 How do rank reward rates differ from holding-period rates?

Rank rates apply to eligible referral rewards. Full-period rates apply to collection orders. They have different conditions and calculation bases and cannot replace one another.

Q064 What are the daily tasks?

Daily tasks include reserving and successfully purchasing 3, 6 or 9 times, and referring 1 eligible user. Eligible users hold an item currently in collection. Claim rewards after completing the task; they enter the reward balance. Amounts, frequency and details follow the task page. Check daily check-ins and consecutive check-in rewards separately.

Q065 What is the recurring collection task?

Collect all 9 horses. On completion, the reward enters the reward balance. The reward amount, completion checks and claim conditions follow platform announcements.

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Check-ins, wheel entries and weekly leaderboard

Q066 Who can check in daily?

Eligible users holding an item currently in collection can check in daily. Check the current collection status and that day’s check-in record.

Q067 What do 7 consecutive daily check-ins earn?

Eligible users who check in every day for 7 consecutive days receive 1 entry to Five Blessings, the wheel game.

Q068 How is the weekly leaderboard ranked?

It ranks users by their purchase order amount for that week. Check the current week’s order amounts and ranks. Purchase counts or team size do not replace this measure.

Q069 What are the weekly leaderboard rewards?

1st: reward to be announced. 2nd: 188 U. 3rd: 88 U. 4th-10th: 188 MALAI each.

Q070 How can I verify check-ins, wheel entries and weekly rewards?

Check daily check-ins, consecutive-day counts, Five Blessings wheel entries and the current week’s leaderboard separately. Week boundaries, tied ranks and distribution methods follow the platform’s published rules; no additional rules are set here.

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Sharing and support

Q071 What records should I keep when reporting a problem?

Keep the order number, session, action time, amount, payment evidence, page messages and necessary screenshots. Give support only what is needed to verify the issue. Do not send passwords, private keys or verification codes.

Q072 How can I contact the administrator?

Use the administrator’s Telegram link shown in the resource center: https://t.me/MALAIPOT. Handling still depends on official checks and platform records.

Q073 How can I share materials on social media?

Use a resource card’s share, copy-link or download option, then send through a method supported by the destination app. Actual sharing support for WeChat, Douyin, Telegram and other apps depends on the app and current page.

Q074 Which language should I share?

Use current materials in the recipient’s language and retain the original link and necessary context. All language versions should use the same confirmed rules.

Q075 What if a download or video does not open?

Record the device, network, material name, link and error. Check that the entry is current, then contact official support. Actual network reachability must be tested at the time.